

## FAQs

**What is uChoose Rewards?** uChoose Rewards is a rewards program enabling you to earn points when you make purchase using your FPFCU MasterCard credit card. These points can then be redeemed for cash back rewards and more.

### **How do I earn points?**

You earn points by making qualifying purchases using your FPFCU MasterCard credit card. You can earn even more points when you shop at the participating retailers featured on the uChoose Rewards site.

### **Where can I earn points?**

You earn points everywhere your card is accepted.

**What can I redeem my points for?** You can redeem your points for cash back, event tickets, electronics, spa treatments, apparel, airline tickets, activity vouchers, and so much more. Browse the Redeem Points tab of the uChoose Rewards site to see all the options available to you.

**Where can I view my point activity?** Visit the My Rewards tab to view all the points you've recently earned and redeemed. [www.uchooserewards.com](http://www.uchooserewards.com)

### **Can points be redeemed at the point of purchase or can they only be redeemed online?**

You can only redeem points online from the Redeem Points tab of the uChoose Rewards site.

### **What will happen to my points if my card is lost or stolen?**

If your card is lost or stolen and a replacement is issued, points will automatically be transferred to the new card. Once you receive your new card, you will need to re-register on the uChoose Rewards website with your new card.

### **What happens if someone manages get access to my uChoose Rewards username and password?**

Every effort is made to authenticate uChoose Rewards participants. However, if you believe that you may have been the victim of fraud, you should immediately contact your financial institution so that an investigation can be undertaken.

### **How much does it cost to participate?**

Nothing! Membership in uChoose Rewards is absolutely free for FPFCU new program cardholders.

### **What if I have another question?**

If you have questions, you can visit the Contact Us page to speak with a customer service representative. [www.uchooserewards.com](http://www.uchooserewards.com)